



CLARE COUNTY

# Senior Services

2015

## Annual Report



## NEWS 2015

We now provide In-Home service, evenings and weekends; for respite care, personal care, homemaking and some shopping duties.

We also now contract with Medicaid Waiver A & D Home Health Care and the Veterans Administration, to provide In-Home service.

## WALKING THROUGH THE MEDICARE MAZE

It is extremely confusing trying to maneuver the rules of Medicare enrollment, but **Clare County Senior Services** offers guidance for seniors in Clare County.

It is important to be informed about Medicare. It is a confusing system with many deadlines and choices.

Clare County Senior Services can help. **Seek guidance!**

You may qualify for low-income programs that cover your premiums or provide low-cost prescription drug coverage.

## MEDICAL TRANSPORTATION

Through our local United Way and Area Agency on Aging funders, volunteers are able to transport clients to and from their scheduled medical appointments.

Last year volunteer drivers drove 31,000 miles for Medical Transportation which came to \$17,205.

## OUR MISSION

**Clare County Senior Services mission is to advocate and promote the well being of all persons age 60 and over in Clare County by providing and coordinating services that address their individual needs.**



### Annette Mead, In-Home Services Director

The In-Home Services are provided to clients identified through the assessment administered by Senior Service Case Coordinators. Clients must be 60 years or older. Case Coordinators will make home visits for each referral and determine with the client the necessary provisions.

Currently there are 21 In-Home workers who go into a client's home to assist with personal care, respite care, and homemaking. Clare County Senior Services/Council on Aging makes every effort to accommodate client needs by offering night and weekend service in addition to our Monday thru Friday hours.



### Amy Longstreth, Case Coordinator Jenn Kendall, Case Coordinator/MMAP Counselor

Our Case Coordinators visit clients in their home for a confidential assessment of the challenges they face living independently. Together, the client and case coordinator develop a personal care plan that is assigned to a home worker and quickly put on the schedule for service.

Referrals to other service providers and programs, follow up and on going assessments are an integral part of the advocacy that our program provides.



### Tina VanDyke

Not only do we see our clients for their In-Home assistance a few times a week and see them every day when dropping off their meals, our clients are likely to get a call to check on them from Tina.

Tina phones each and every client on a six week rotation to make sure they are well and are getting the service they need. Tina also schedules rides for medical appointments.



# FISCAL YEAR

## Personal Care:

In-Home assistance offers help with bathing, dressing, grooming, toileting, eating and general moving about.

**1,392 Hours of Service**

## Homemaking Services:

Provides assistance with routine activities which maintain a clean and safe environment for the older adult. Tasks may include light housekeeping, shopping for necessities, meal preparation and laundry.

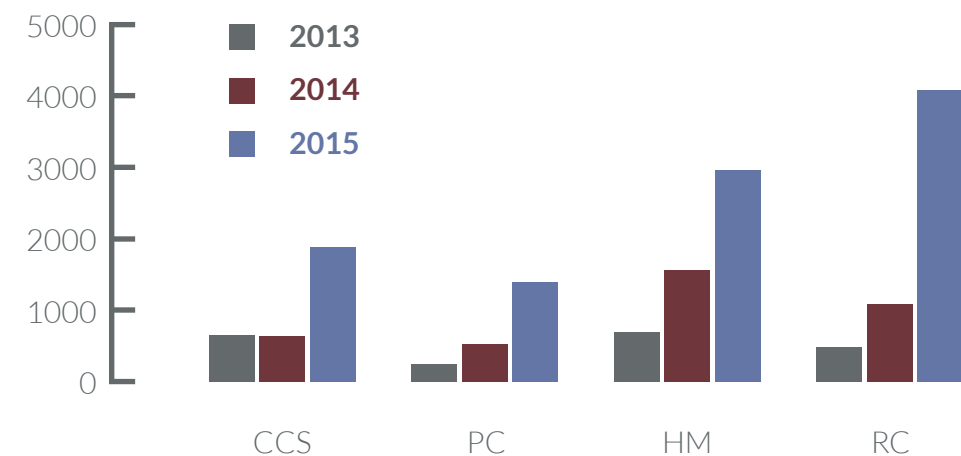
**2,965 Hours of Service**

## Respite Care:

Provides time away and relief for caregivers, taking care of their elderly loved one.

**4,084 Hours of Service**

## IN-HOME SERVICES



## LAST YEAR WE RECEIVED

**23,000** from USDA in grant money for new kitchen equipment

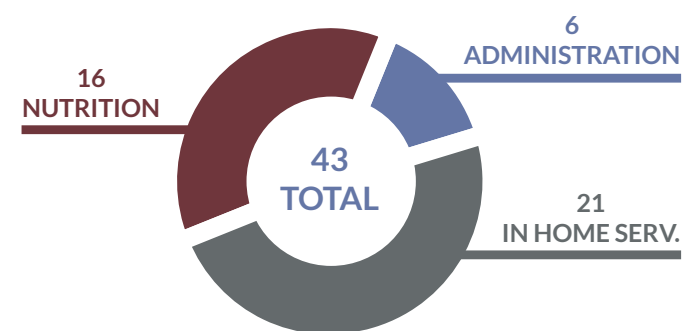
**5,000** from the United Way for Medical Transportation

**313,191.16** from State and Federal Grants

**140,000** in Donations

**755,804** in Senior Millage Dollars

## OUR STAFFING



**Harrison Meal Site**  
212 Broad St.  
Harrison, MI 48625  
989.539.6515



**Lake Meal Site**  
9840 School Rd.  
Lake, MI 48632  
989.544.2836



**Clare Meal Site**  
502 Beech St.  
Clare, MI 48617  
989.386.7130



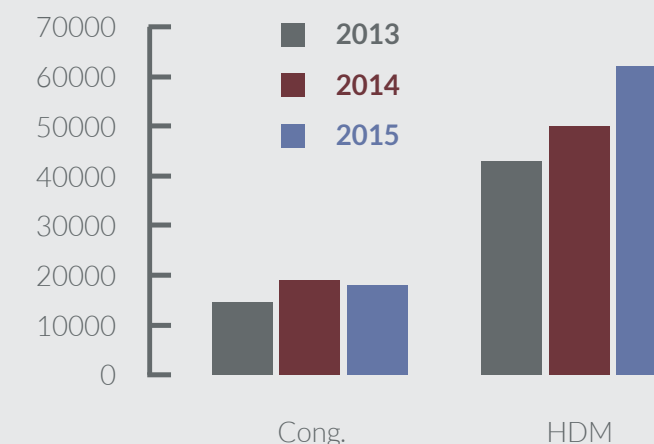
**Lake George Meal Site**  
175 Lake George Ave.  
Lake George, MI 48633  
989.588.9841

**Carol Majewski**

NUTRITION DIRECTOR



## NUTRITION PROGRAM



## Harrison Senior Dining Center



In Fiscal Year 2015 we were fortunate to purchase our very own dining center that will also have space for our adult day care.

before



before



after



after



# WE VALUE OUR VOLUNTEERS



*"Great opportunities to help others seldom come, but small ones surround us every day." - Sally Koch*

Volunteers are special people. In a busy world they have time for other people. In a selfish world they are givers. They see and respect the dignity of their fellow men and women. In a thousand different ways they lighten the load for those who are burdened by illness, trouble or disadvantaged.

We want to express our pride in YOU, our volunteers and the work you have done. We want you to know that we notice just how you have succeeded and yet acknowledge how much more there is still to be done. Mother Teresa of Calcutta once famously said, "If you can't feed a hundred people just feed one." You have taken that advice, applied it to your work and succeeded brilliantly at what you have undertaken.

## FUTURE PLANS

### ADULT DAY CARE PROJECT

Clare County Senior Services Adult Day Care will be an ongoing program. Toward the end of 2014, Senior Services went to the tax payers requesting an additional millage that will support operations of the adult day care center. Additional annual grant funding sources have also been identified to help support the program as well.

**PROJECT IMPACT** | The impact of an Adult Day Care program in Clare County will serve multiple purposes. It will create a facility for the growing need of adult care. It will provide an alternative to expensive nursing homes. It will provide job creation while saving costs associated with providing respite in multiple locations of the county. Although the Adult Day Care will not replace the need for In-Home respite, it will afford Clare County Senior Services the ability to provide for an expanded need of adult care. It is expected that an Adult Day Care program will benefit three specific groups of people; the elderly, disabled and their caregivers.



**Lori Ware**  
EXECUTIVE DIRECTOR

# THE FACE OF AMERICA IS CHANGING

**Clare County Senior Services is a solution**, a solution to keeping seniors in their own homes and out of nursing homes. We provide an alternative, more appropriate and more cost efficient way to meet the many basic In-Home needs of Clare County Seniors.

For those who need a little assistance maintaining their independence, **Clare County Senior Services** can assist with:

- PERSONAL CARE
- RESPITE CARE
- HOMEMAKING
- MEDICAL TRANSPORTATION
- MEALS ON WHEELS
- MMAP-MEDICARE/MEDICAID ASSISTANCE PROGRAM
- CASE MANAGEMENT
- MATTER OF BALANCE
- CAREGIVER SUPPORT
- CONGREGATE DINING

### FIELD TRIPS 2015

- YOST APPLE ORCHARD
- STONE COTTAGE GARDENS
- BRONNERS (FRANKENMUTH)
- MMCC THEATRE PRODUCTION





**Clare County Senior Services** is a county run program with the Board of Commissioners serving as our Board of Directors. With over 750,000 in tax payer dollars, the commissioners assure fiscal transparency while being committed to serving the Clare County aging population.

**CLARE COUNTY SENIOR SERVICES BOARD OF DIRECTORS/CLARE COUNTY COMMISSIONERS**

